



12920 Bell Road  
 Lemont, IL 60439  
 westshorepipeline.com  
**Public Awareness Non-Emergency Phone Number:** (866) 432-4960  
**Public Awareness Email Address:** PublicAwareness@buckeye.com  
**Public Awareness Website:** buckeye.com/public-awareness  
 or scan QR code

**ABOUT WEST SHORE PIPE LINE**

West Shore Pipe Line Company is a common carrier petroleum pipeline system that originates in the Chicago area and extends north to Green Bay, Wisconsin and west and then north to Madison, Wisconsin. The 650 mile pipeline system transports refined petroleum products to markets in northern Illinois and Wisconsin from the greater Chicago area.

To learn more about West Shore Pipe Line, log on to [www.westshorepipeline.com](http://www.westshorepipeline.com). **To view the approximate location of pipelines in your area, visit the National Pipeline Mapping System at [www.npms.phmsa.dot.gov](http://www.npms.phmsa.dot.gov).** For general information about pipelines, visit [www.pipeline101.com](http://www.pipeline101.com).

**COMMITMENT TO HEALTH, SAFETY, AND THE ENVIRONMENT**

West Shore Pipe Line is committed to preventing hazards to the public, to the environment, and to West Shore Pipe Line's facilities. West Shore Pipe Line utilizes various programs to ensure the safety of its pipelines. Our control center operates 24 hours a day, 7 days a week monitoring our pipeline leak detection system. Our Integrity Management Program consists of corrosion control, risk engineering, geographic information systems, and pipeline inspection. We also perform pipeline patrols and various other inspections. Our Public Awareness Program is designed to establish communications and provide information necessary to help the public understand that pipelines are the major transportation system for petroleum products and natural gas in the United States, how pipelines function, and the public's responsibilities to help prevent damage to pipelines. Accordingly, heightened awareness and a better understanding by the public of West Shore's pipeline operations will supplement and enhance our current maintenance, operations, and safety policies and procedures. For more information about these programs, please visit West Shore Pipe Line's

website listed above or call **West Shore Pipe Line's non-emergency Public Education number at 866-432-4960.**

**EMERGENCY RESPONSE**

Since pipelines are the safest and most efficient method of transporting petroleum products, pipeline incidents are rare. West Shore Pipe Line appreciates the hard work and effort of the many emergency responders that may be involved in helping us return the community to normal in the event of an incident. In an emergency, West Shore Pipe Line may utilize the Incident Command System during a response to a pipeline incident. The following are examples of critical tasks would need to be considered during a pipeline release:

- Public Safety / Evacuation
- Responder Safety
- Traffic Control
- Vapor Suppression
- Site Security
- Firefighting
- Product Containment

Federal regulations require specific qualifications to operate pipeline equipment; therefore, West Shore Pipe Line employees will perform these duties. DO NOT attempt to operate any pipeline equipment, such as valves, because doing so could make the situation worse.

Additional information on how to respond to incidents involving pipelines is available by contacting West Shore Pipe Line or by obtaining training materials from the National Association of State Fire Marshals' sponsored Pipeline Emergencies Program. This training can be found at <https://nasfm-training.org/pipeline/>.

**WEST SHORE PIPE LINE'S RESPONSE IN AN EMERGENCY**

West Shore Pipe Line is engaged in constant activity to maintain safe pipeline operations. In the event of a pipeline release, West Shore Pipe

**EMERGENCY CONTACT:**  
**1-888-625-7310**

<b>PRODUCTS / DOT GUIDEBOOK ID# / GUIDE#:</b>		
Diesel Fuel	1220/1993	128
Fuel, Aviation	1863	128
Turbo Engine	1863	128
Fuel Oil	1202/1993	128
Gasoline	1203	128
Turbine Fuel	1863	128

**WISCONSIN  
 COUNTIES OF OPERATION:**

Brown	Ozaukee
Calumet	Racine
Dane	Rock
Kenosha	Sheboygan
Manitowoc	Washington
Milwaukee	Waukesha

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

Line will take the following steps to ensure public safety and protect the environment:

- Shut down the pipeline
- Close valves to isolate problem
- Identify hazardous areas



# West Shore Pipe Line Company

- Dispatch personnel to the scene
- Excavate & repair the damaged line
- Work with emergency responders and the public in the affected area

West Shore's emergency response plan is available upon request

## ACTIVITY ON THE RIGHT OF WAY

**Always be sure to contact 811 before any digging activities occur.** Accidental damage caused by excavation, construction, farming

activities, and homeowner projects is one of the greatest threats to pipeline safety. For more information on safe digging, see [www.call811.com](http://www.call811.com). If you hit a pipeline, you must report it to the pipeline operator. Even if damage looks minor or nonexistent, it is critical that the operator inspects the pipeline. A minor scratch, scrape, gouge, or dent to the pipeline or coating has the potential to cause a safety issue in the future. Also, if you see suspicious activity on or near the pipeline right of way, immediately notify your local law enforcement

agency. Lastly, if you see power lines down on or near West Shore's pipeline right of way, immediately call West Shore Pipe Line's emergency number listed on this page. Electricity discharging to the ground can damage buried pipelines.



**Know what's below.  
Call before you dig.**

